

# NEWS RELEASE

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### For Immediate Release

# **BSNB Announces SUMMIT Employee of the Year**

BALLSTON SPA, NY – May 1, 2013—Ballston Spa National Bank announced today that Jill Robbins, Retail Banking Administrator and Security Officer, has received the bank's 2013 SUMMIT Employee of the Year Award. At a recent employee meeting, Christopher R. Dowd, President and CEO, recognized Robbins for her outstanding dedication to customer service and for supporting the bank's core values of teamwork, respect, accountability, integrity and leadership.

"Jill is truly a team player who exemplifies a strong work ethic and the customer service skills that we hope to consistently achieve as an organization," stated Mr. Dowd. "She has established herself as a leader at BSNB by the example she sets and the care she takes in performing the wide range of responsibilities she manages on a daily basis."

Robbins joined the bank in 2004 as a Branch Operations Manager and advanced to the position of Retail Banking Administrator and Security Officer in October 2007. She is a resident of Schuylerville, and is active with the Saratoga Springs Rotary Club.

The following monthly SUMMIT Award winners were also recognized for their contributions and commitment to the bank's customer service objectives: Melissa Jennings, Katie Pustolka, Jordan Gabriele, Donna Zalucky, Stephan Scribner, Karen Dowen, Sean Crary, Dave Allard, Beth Chase, Cathy Young, and Sherry Briner.

#### ABOUT BALLSTON SPA NATIONAL BANK

With just the right combination of personal service and high tech convenience, BSNB offers a wide range of products and services to individuals, families, municipalities, nonprofits and businesses. Offices are located in Ballston Spa, Milton, Galway, Stillwater, Burnt Hills, Clifton Park, Malta, Greenfield Center and Wilton. BSNB's web site can be found at <a href="http://www.bsnb.com">http://www.bsnb.com</a>. To become part of BSNB's online community, please visit us at <a href="http://www.facebook.com/YourBSNB">www.facebook.com/YourBSNB</a> or <a href="http://www.twitter.com/BSNB">www.twitter.com/BSNB</a>.

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## **IMAGE CAPTION**

(From left) Robert E. Van Vranken, Ballston Spa Bancorp Chairman of the Board, Timothy J. Provost, Vice-Chairman of the Board, Jill Robbins, SUMMIT Employee of the Year, and Christopher R. Dowd, BSNB President and CEO.



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